



## NFIP Disaster Response Resources – Printable Document

### General Information on the NFIP

- Website: FloodSmart for consumers
  - [floodsmart.gov](https://www.floodsmart.gov)
- Website: FloodSmart for insurance agents
  - [agents.floodsmart.gov](https://agents.floodsmart.gov)
- Handbook: Federal Disaster Assistance: Meeting the Flood Insurance Requirement
  - [agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement](https://agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement)
- Handbook: Federal Disaster Assistance: Meeting the Flood Insurance Requirement (Spanish)
  - [agents.floodsmart.gov/asistencia-federal-desastre-requisito](https://agents.floodsmart.gov/asistencia-federal-desastre-requisito)
- Social Media Messaging for Flood Disasters
  - [agents.floodsmart.gov/general-flood-social-package](https://agents.floodsmart.gov/general-flood-social-package)
- Social Media Messaging for Flood Disasters (Spanish)
  - [agents.floodsmart.gov/general-flood-package-spanish](https://agents.floodsmart.gov/general-flood-package-spanish)
- Handbook: NFIP Desk Reference Guide for State Insurance Commissioners and Others
  - [go.usa.gov/xe9rP](https://go.usa.gov/xe9rP)
- Brochure: Questions & Answers for Real Estate Professionals
  - [agents.floodsmart.gov/Q&A-real-estate](https://agents.floodsmart.gov/Q&A-real-estate)
- Brochure: Questions & Answers for Real Estate Professionals (Spanish)
  - [agents.floodsmart.gov/Q&A-real-estate\\_spanish](https://agents.floodsmart.gov/Q&A-real-estate_spanish)

### Before and During a Flood

- Website: What to Do Before a Flood
  - [floodsmart.gov/community](https://floodsmart.gov/community)
- Website: Prepare Your Clients Before a Flood
  - [agents.floodsmart.gov/client-support/prepare](https://agents.floodsmart.gov/client-support/prepare)
- Fact Sheet: Flood Loss Avoidance
  - [agents.floodsmart.gov/flood-loss-avoidance](https://agents.floodsmart.gov/flood-loss-avoidance)
- Fact Sheet: Flood Loss Avoidance (Spanish)
  - [agents.floodsmart.gov/flood-loss-avoidance\\_spanish](https://agents.floodsmart.gov/flood-loss-avoidance_spanish)
- Flyer: Hurricane Season Coverage
  - [go.usa.gov/xe9YB](https://go.usa.gov/xe9YB)
- Website: NFIP Marketing Resource Library
  - [agents.floodsmart.gov/marketing/resource-library](https://agents.floodsmart.gov/marketing/resource-library)
- Website: Flood Safety Social Media Toolkit
  - [ready.gov/flood-toolkit](https://ready.gov/flood-toolkit)
- Website: Flood Safety Social Media Toolkit (Spanish)
  - [go.usa.gov/xJKTA](https://go.usa.gov/xJKTA)
- Video: Flood Loss Avoidance
  - [youtu.be/5Xho8p76t8M](https://youtu.be/5Xho8p76t8M)

- Video: Flood Loss Avoidance in Spanish
  - [youtu.be/BXUvBLuD5a8](https://youtu.be/BXUvBLuD5a8)
- Video: Securing Documents in Preparation for a Flood
  - [youtu.be/Hv72vbKmRzc](https://youtu.be/Hv72vbKmRzc)
- Video: Securing Documents in Preparation for a Flood (Spanish)
  - [youtu.be/BE-wOm6GkN8](https://youtu.be/BE-wOm6GkN8)

## Filing Your Claim

- Website: How to Start Filing Your Claim
  - [floodsmart.gov/start](https://floodsmart.gov/start)
- Fact Sheet: How to File Your Flood Insurance Claim
  - [agents.floodsmart.gov/how-to-file-flood-claim](https://agents.floodsmart.gov/how-to-file-flood-claim)
- Fact Sheet: How to File Your Flood Insurance Claim (Spanish)
  - [agents.floodsmart.gov/how-to-file-flood-claim\\_spanish](https://agents.floodsmart.gov/how-to-file-flood-claim_spanish)
- Fact Sheet: Starting Your Recovery: FEMA's Flood Insurance Claims Process
  - [agents.floodsmart.gov/starting-your-recovery](https://agents.floodsmart.gov/starting-your-recovery)
- Fact Sheet: Starting Your Recovery: FEMA's Flood Insurance Claims Process (Spanish)
  - [agents.floodsmart.gov/cómo-iniciar-recuperación](https://agents.floodsmart.gov/cómo-iniciar-recuperación)
- Fact Sheet: Wind vs. Water Damage
  - [agents.floodsmart.gov/wind-vs-water-damage\\_fact-sheet](https://agents.floodsmart.gov/wind-vs-water-damage_fact-sheet)
- Fact Sheet: Wind vs. Water Damage
  - [agents.floodsmart.gov/wind-vs-water-damage-fact-sheet-spanish](https://agents.floodsmart.gov/wind-vs-water-damage-fact-sheet-spanish)
- Graphic: Who's Knocking at Your Door
  - [agents.floodsmart.gov/whos-knocking](https://agents.floodsmart.gov/whos-knocking)
- Graphic: Who's Knocking at Your Door (Spanish)
  - [agents.floodsmart.gov/whos-knocking\\_spanish](https://agents.floodsmart.gov/whos-knocking_spanish)

## Recovering From a Flood

- Website: How to Document Damage and Begin Clean-Up
  - [floodsmart.gov/document-damage-and-start-clean](https://floodsmart.gov/document-damage-and-start-clean)
- Video: How to Document Damage
  - [youtu.be/SAAtqAIKY2I](https://youtu.be/SAAtqAIKY2I)
- Handbook: NFIP Claims Handbook
  - [agents.floodsmart.gov/claims-handbook](https://agents.floodsmart.gov/claims-handbook)
- Fact Sheet: Build Back Safer & Stronger
  - [go.usa.gov/xe9Nt](https://go.usa.gov/xe9Nt)
- Fact Sheet: Salvaging Water-Damaged Valuables
  - [go.usa.gov/xe9Nz](https://go.usa.gov/xe9Nz)
- Graphic: Coming Home After a Flood
  - [agents.floodsmart.gov/coming-home-after-flood](https://agents.floodsmart.gov/coming-home-after-flood)
- Website: Reducing Future Flood Damage
  - [floodsmart.gov/increased-cost-compliance-coverage](https://floodsmart.gov/increased-cost-compliance-coverage)

## Information for Insurance Agents

- Fact Sheet: Flood Insurance, Make it Your Business
  - [agents.floodsmart.gov/make-it-your-business](https://agents.floodsmart.gov/make-it-your-business)
- Fact Sheet: Flood Insurance, Make it Your Business (Spanish)
  - [agents.floodsmart.gov/hágalo-su-negocio](https://agents.floodsmart.gov/hágalo-su-negocio)
- Handbook: Flood Insurance Agent Field Guide
  - [agents.floodsmart.gov/agent-field-guide](https://agents.floodsmart.gov/agent-field-guide)

## Snow Melt Resources

- Webpage: Understanding Spring Flood Risks
  - [agents.floodsmart.gov/spring-flood](https://agents.floodsmart.gov/spring-flood)
- Facebook Image: Winter Flurries
  - [go.usa.gov/xtCEz](https://go.usa.gov/xtCEz)
- Twitter Image: Winter Flurries
  - [go.usa.gov/xtCEJ](https://go.usa.gov/xtCEJ)
- Poster: Winter Flurries
  - [go.usa.gov/xtCEh](https://go.usa.gov/xtCEh)
- Flyer: Snow Melt
  - [go.usa.gov/xtCm3](https://go.usa.gov/xtCm3)

## Flood After Fire Resources

- Graphic: Flood After Fire Risks
  - [go.usa.gov/xtCmx](https://go.usa.gov/xtCmx)
- Flyer: Floods Follow Fires
  - [go.usa.gov/xtCmC](https://go.usa.gov/xtCmC)
- Fact Sheet: Rebuilding After a Wildfire
  - [go.usa.gov/xtCmr](https://go.usa.gov/xtCmr)

## Resources in More Languages

For resources in additional Asian languages, please visit the Disaster Response webpage at:

- [floodsmart.gov/disaster-response](https://floodsmart.gov/disaster-response)